

Pharmacy & Chemist Retail — 99 tools

All tools · at-a-glance descriptions · Generated 15 Oct 2026

This is the full list of AiSevak tools in this industry, each with a short description of what it produces. Open any tool on aisevak.in to run it.

Business Setup & Model

Pharmacy Setup Guide

Produces a setup plan for a retail pharmacy — model, location, drug licence and pharmacist, store, stock and a launch checklist. Use it to start out. For the full plan use the Pharmacy Business Plan.

Pharmacy Business Plan

Builds a structured business plan for a pharmacy — market, model, product mix, financials and licences — for a bank loan or investor. Use it for funding. For unit economics use the Pharmacy P&L Modeller.

Pharmacy Model Selector

Compares pharmacy models — standalone, chain/franchise, generic (Jan Aushadhi), hospital, online — on capital, margin, support, competition and risk, and recommends the fit. Use it to choose direction. For setup use the Pharmacy Setup Guide.

Pharmacy Feasibility Study

Analyses whether a specific pharmacy will be viable — prescriber-driven demand, competition, margins, working capital and break-even — with a go/no-go. Use it before committing. For the full plan use the Pharmacy Business Plan.

Pharmacy Location Analyzer

Analyses a location for a pharmacy — prescriber proximity, catchment, visibility/access, competition and licence/zoning feasibility — with a suitability call. Use it to choose or judge a site. For the go/no-go use the Feasibility Study.

Pharmacy Roles & Structure

Produces an organisation and roles plan for a pharmacy — pharmacist, counter/billing, inventory, delivery and management roles by scale, with controls. Use it to structure the team. For hiring use the Hiring Plan.

Standalone vs Chain vs Online Analyzer

Compares operating as a standalone, joining a chain/franchise, or adding online/e-pharmacy — on economics, competition, control and future-proofing — and recommends a direction. Use it to decide format strategy amid chain/online disruption. For online specifics use the E-Pharmacy Setup tool.

Licensing & Registration

Pharmacy Licensing Roadmap

Produces a complete licensing roadmap for a pharmacy — retail (and wholesale) drug licence, registered pharmacist, GST, shops & establishment, and special (narcotic/schedule) requirements — with process and priority. Use it to become fully legal. For a specific licence use its dedicated guide.

Retail Drug Licence Guide

Produces a step-by-step guide to obtaining a retail drug licence — eligibility, registered pharmacist, premises and storage conditions, documents, process and conditions under the Drugs and Cosmetics Act/Rules. Use it to license medicine retail. For overall licensing use the Licensing Roadmap.

Registered Pharmacist Requirement Guide

Explains the registered-pharmacist/competent-person requirement — who qualifies, state pharmacy council registration, the presence rule, and options if you are not a pharmacist. Use it to satisfy the pharmacist requirement. For the drug licence use the Retail Drug Licence Guide.

Wholesale Drug Licence Guide

Produces a guide to obtaining a wholesale drug licence — eligibility, competent person, premises, documents and conditions — for supplying other pharmacies, clinics or institutions. Use it to license wholesale/distribution. For retail use the Retail Drug Licence Guide.

Schedule H / H1 / X Compliance Guide

Produces a guide to handling scheduled drugs — Schedule H, H1, X and narcotics — prescription requirements, mandatory registers, storage and dispensing rules. Use it to dispense scheduled drugs compliantly. For the narcotic licence use the Narcotic Licence Guide.

Pharmacy GST Setup Guide

Produces a GST setup and compliance guide for a pharmacy — registration, medicine GST rates and HSN, input credit, billing and returns. Use it to handle GST right. For overall licensing use the Licensing Roadmap.

Shops & Establishment / Local Registration

Produces a guide to Shops & Establishment registration and other local registrations for a pharmacy, plus the labour basics they trigger. Use it to register and employ staff legally. For deeper labour rules use the HR line tools.

Narcotic & Schedule X Licence Guide

Produces a guide to the special licence and controls for narcotic/psychotropic (NDPS) and Schedule X drugs — eligibility, storage, records, prescription and reporting. Use it to stock controlled drugs legally. For general scheduled drugs use the Schedule H/H1/X Guide.

Store Setup & Operations

Pharmacy Store Design & Layout

Produces a store design plan — layout and zones, dispensing counter, refrigeration/cold-chain, storage and shelving, OTC/wellness display and compliance. Use it to design or fix the store. For refrigeration specifically use the Cold Chain Setup tool.

Pharmacy Operations SOP

Produces a pharmacy operations SOP — dispensing and prescription workflow, billing, cold-chain and storage checks, register upkeep, and cash/stock controls. Use it to standardise operations. For prescription handling specifically use the Prescription Handling tool.

Pharmacy Billing & POS Setup

Produces a billing/POS setup plan for a pharmacy — pharmacy software selection, batch/expiry-linked billing, GST invoicing, schedule-drug capture and integration with inventory. Use it to set up compliant, efficient billing. For inventory tech use the Pharmacy Software tool (P14).

Prescription Handling & Dispensing SOP

Produces a prescription-handling and dispensing SOP — validity checks, verification, accurate dispensing, substitution rules, counselling and record-keeping. Use it to dispense safely and compliantly. For scheduled-drug rules use the Schedule H/H1/X Guide (P2).

Counter Service & Patient Experience

Produces counter-service standards for a pharmacy — patient interaction, speed and accuracy, empathy and privacy, handling queries and OTC advice within limits. Use it to raise service quality and trust. For clinical counselling use the Patient Counselling tool (P7).

Opening & Closing Checklist Builder

Produces opening and closing checklists for a pharmacy — pharmacist presence, cold-chain/temperature checks, cash float, register upkeep, security and stock — so every day runs right. Use it to standardise routines. For the full ops SOP use the Pharmacy Operations SOP.

Cold Chain & Refrigerated Drug Setup

Produces a cold-chain setup and monitoring plan — refrigeration selection, temperature monitoring and logging, backup power, and handling of vaccines/insulin/biologicals. Use it to store refrigerated drugs compliantly. For cold-chain regulatory rules use the Cold Chain Compliance tool (P6).

Inventory & Procurement

Pharmacy Inventory Management System

Produces an inventory-management system for a pharmacy — par levels across a wide SKU base, batch/expiry tracking, FEFO, fast/slow-mover control and working-capital efficiency. Use it to control stock and cut expiry. For expiry specifically use the Expiry Management tool.

Pharmacy Procurement & Purchasing SOP

Produces a procurement SOP for a pharmacy — indenting, distributor ordering, scheme/margin optimisation, receiving/verification (batch, expiry, cold chain, genuineness) and invoicing. Use it to systematise buying. For choosing distributors use the Distributor Selection tool.

Drug Distributor / Stockist Selection

Produces a distributor-selection framework — evaluating stockists on genuineness/licensing, range, margin/schemes, fill-rate, credit and returns — for reliable, genuine supply. Use it to build the supply base. For the supply contract use the Distributor Agreement (P11).

Drug Expiry & Returns Management

Produces an expiry-and-returns plan for a pharmacy — batch/expiry tracking, FEFO, near-expiry action, distributor/company return process and the legal ban on selling expired drugs. Use it to cut expiry losses and stay legal. For inventory use the Inventory Management tool.

Stock Reconciliation & Audit Tool

Produces a stock-reconciliation and audit routine for a pharmacy — matching physical stock to software and to schedule/narcotic registers, finding leakage and staying inspection-ready. Use it to catch losses and comply. For inspection use the Inspection Readiness tool (P6).

Reorder & Availability Planner

Produces a reorder and availability plan — reorder points and quantities by movement and lead time, chronic/seasonal demand, and balancing availability against expiry/capital. Use it to optimise reordering. For the inventory system use the Inventory Management tool.

Batch Tracking & Recall Readiness

Produces a batch-tracking and recall-readiness plan — batch-wise stock and sales records, traceability, and the process to handle an NSQ/spurious-drug alert or recall quickly. Use it to be traceable and recall-ready. For spurious-drug prevention use the Spurious Drug Prevention tool (P6).

Purchase Scheme & Margin Optimizer

Analyses distributor schemes and buying to maximise effective margin without overstocking or expiry — scheme evaluation, bulk-buy trade-offs and margin math. Use it to buy smart. For the P&L impact use the Margin Analysis tool (P10).

Product Range & Category

Pharmacy Product Mix Planner

Produces a product-mix plan for a pharmacy — the balance of prescription, OTC, wellness/FMCG, surgical/consumables and chronic-care ranges tuned to the catchment and margin. Use it to plan the range. For sourcing use the Distributor Selection tool (P4).

OTC & Self-Care Range Guide

Produces an OTC/self-care range plan — the non-prescription categories to stock, responsible OTC guidance, display and margin — to grow walk-in and impulse sales. Use it to build the OTC range. For wellness/FMCG use the Wellness Range tool.

Generic vs Branded Strategy

Produces a generic-vs-branded strategy — the margin and patient-savings case for generics, substitution rules, Jan Aushadhi/generic-store angle, and building patient trust in generics. Use it to grow generic sales. For a dedicated generic store use the Jan Aushadhi Setup tool (P13).

Wellness, Nutraceutical & FMCG Range

Produces a wellness/FMCG range plan — nutraceuticals, supplements, personal/baby care, ayurveda, health devices — to add high-margin footfall beyond drugs. Use it to build the wellness range. For overall mix use the Product Mix Planner.

Surgical & Medical Consumables Range

Produces a surgical and medical-consumables range plan — dressings, disposables, diagnostic devices and home-care items — for higher-margin, prescriber-linked demand. Use it to build the surgical range. For chronic-care items use the Chronic Care Range tool.

Chronic Care Range & Program

Produces a chronic-care range and program plan — the drug and device range for diabetes/hypertension/cardiac/etc., plus refill, adherence and retention mechanics for high-repeat chronic patients. Use it to build the most valuable patient base. For retention mechanics use the Chronic Patient Retention tool (P8).

Pharmacy Private Label Strategy

Produces a private-label strategy for a pharmacy/chain — own-brand generics, nutraceuticals or FMCG via contract manufacturing — for higher margin and differentiation. Use it to build an own brand (mainly for chains/scale). For the generic strategy use the Generic vs Branded tool.

Regulatory & Compliance

Drug Law Compliance Guide

Produces a comprehensive drug-law compliance guide for a pharmacy — licence and pharmacist conditions, dispensing, storage, records, prohibited practices and inspection. Use it to run a fully compliant pharmacy. For scheduled drugs use the Schedule H/H1/X Guide (P2).

Schedule H1 & Antibiotic Stewardship

Produces a Schedule H1 compliance and antibiotic-stewardship plan — the H1 register, prescription discipline for antibiotics/habit-forming drugs, and responsible dispensing. Use it to comply with H1 and dispense antibiotics responsibly. For all scheduled drugs use the Schedule H/H1/X Guide.

DPCO Price Control Compliance

Produces a DPCO/price-control compliance guide — scheduled (price-capped) vs non-scheduled drugs, ceiling prices, no overcharging, MRP display and records. Use it to price and sell within NPPA/DPCO rules. For overall drug law use the Drug Law Compliance Guide.

Spurious & NSQ Drug Prevention

Produces a plan to prevent spurious/counterfeit and Not-of-Standard-Quality drugs entering your pharmacy — genuine sourcing, verification, alert monitoring and liability protection. Use it to protect patients and yourself. For batch recall use the Batch Tracking tool (P4).

Cold Chain Compliance & Documentation

Produces a cold-chain compliance plan — temperature-monitoring records, excursion handling, receiving verification and documentation expected by inspectors for refrigerated drugs. Use it to be cold-chain compliant. For the physical setup use the Cold Chain Setup tool (P3).

Pharmacovigilance & ADR Reporting

Produces a pharmacovigilance plan for a pharmacy — recognising and reporting adverse drug reactions (ADRs), the PvPI reporting channel, patient counselling and record-keeping. Use it to contribute to drug safety. For patient counselling use the Patient Counselling tool (P7).

Drug Inspection Readiness Tool

Produces a drug-inspection readiness self-audit — licence, pharmacist, registers, storage/cold-chain, stock (expiry/schedule/narcotic), pricing and records — so an inspection finds you compliant. Use it to self-audit. For overall drug law use the Drug Law Compliance Guide.

Pharmacy Records & Register Management

Produces a records-management system for a pharmacy — the mandatory registers and records (Schedule H1/X, purchase/sale, cold-chain, prescription), formats, retention periods and digital record-keeping. Use it to keep compliant records. For inspection use the Inspection Readiness tool.

Pharmacist & Clinical Services

Pharmacist Clinical Role & Services Guide

Produces a plan to leverage the pharmacist for clinical value-added services — counselling, medication review, health screening and adherence — within scope, differentiating from chains/online. Use it to build clinical service value. For counselling specifically use the Patient Counselling tool.

Patient Counselling Guide

Produces a patient-counselling framework — what to explain about each medication (how/when to take, storage, side effects, adherence, interactions) and how to counsel effectively within scope. Use it to counsel patients well. For adherence programs use the Medication Adherence tool.

Medication Adherence Program

Produces a medication-adherence program for chronic patients — refill reminders, adherence packaging/aids, follow-up and education — that improves outcomes and drives repeat sales. Use it to build adherence (and retention). For refill reminders specifically use the Refill Reminders tool (P8).

Drug Interaction & Safety Review

Produces a structured safety review of a patient medication list — flagging potential drug-drug interactions, duplications, dosing concerns and cautions for the pharmacist to check and raise with the patient/doctor. Use it as a pharmacist screening aid. Not a substitute for clinical judgement or a doctor.

In-Pharmacy Health Services Setup

Produces a plan to offer in-pharmacy health services — BP/blood-sugar/BMI checks, health-monitoring and screening camps — to add footfall, differentiation and (chronic) patient capture within scope. Use it to add health services. For clinical role use the Pharmacist Role Guide.

Immunisation & Vaccine Service Support

Produces a plan to support immunisation/vaccine services — vaccine cold-chain and stocking, tie-ups with doctors/clinics for administration, awareness and record-keeping — within the legal scope. Use it to add vaccine-related value. For cold chain use the Cold Chain Setup tool (P3).

Sales & Customer Retention

Pharmacy Sales Strategy

Produces a sales strategy for a pharmacy — capturing prescription footfall, growing OTC/wellness attach, chronic-patient capture, and service-led differentiation against chains/online. Use it to grow sales sustainably. For chronic retention use the Chronic Patient Retention tool.

Chronic Patient Retention Program

Produces a retention program for chronic patients — capture, refill scheduling, delivery, adherence, loyalty and relationship — to secure the highest-value recurring pharmacy revenue. Use it to retain chronic patients against chains/online. For adherence use the Medication Adherence tool (P7).

Pharmacy Loyalty Program Designer

Produces a loyalty-program design for a pharmacy — program type, rewards and economics, enrolment/data capture and chronic-patient mechanics. Use it to drive repeat and capture patient data. For chronic retention use the Chronic Patient Retention tool.

Pharmacy Home Delivery Setup

Produces a home-delivery setup plan — delivery model and logistics, prescription/compliance handling, chronic-patient delivery, cold-chain in transit and economics. Use it to add delivery (a key defence against online pharmacies). For online/e-pharmacy use the E-Pharmacy Setup tool (P12).

Refill Reminder & Reorder System

Produces a refill-reminder and reorder system — tracking chronic-patient refill cycles and proactively reminding/reordering (SMS/WhatsApp/call) before medicines run out. Use it to secure recurring refills and retention. For the broader retention program use the Chronic Patient Retention tool.

Pharmacy Customer Service Standards

Produces customer-service standards for a pharmacy — empathy, speed/accuracy, availability responses, complaint handling and building trusted relationships. Use it to make service the differentiator. For counter execution use the Counter Service tool (P3).

Responsible Wellness Upselling Guide

Produces a responsible upselling/cross-sell plan for a pharmacy — relevant wellness/OTC attach to prescriptions, chronic-care cross-sell and basket growth, done ethically within scope. Use it to grow average basket without over-selling. For the wellness range use the Wellness Range tool (P5).

Marketing & Growth

Pharmacy Marketing Plan

Produces a marketing plan for a pharmacy — local visibility, doctor/clinic relationships, chronic-patient capture, digital presence and community health — within advertising rules. Use it to grow footfall and retention. For doctor tie-ups use the Doctor Tie-Up tool.

Pharmacy Local Marketing Playbook

Produces a hyperlocal marketing playbook — signage and visibility, neighbourhood outreach, community presence, WhatsApp, and being the go-to local chemist. Use it to dominate the local catchment. For overall marketing use the Marketing Plan.

Doctor & Clinic Relationship Guide

Produces a plan to build ethical relationships with nearby doctors, clinics and labs — availability, service, reliability and professional collaboration — that direct patients, strictly without illegal inducements. Use it to strengthen prescriber ties ethically. For overall marketing use the Marketing Plan.

Pharmacy Digital Presence Builder

Produces a digital-presence plan for a pharmacy — Google Business Profile, WhatsApp ordering/reminders, basic online listing and reviews — to be found and to serve patients digitally, within rules. Use it to build digital presence. For full e-pharmacy use the E-Pharmacy Setup tool (P12).

Community Health Camp Organizer

Produces a plan to organise community health camps — screenings (BP/sugar/BMI), awareness, doctor tie-ups and follow-up — that build trust, capture patients and drive footfall. Use it to run health camps. For in-store services use the Health Services Setup tool (P7).

Google Business Profile Optimizer

Produces a Google Business Profile and local-SEO plan for a pharmacy — profile optimisation, services (delivery/24-hour), reviews and local ranking — to capture nearby search demand. Use it to get found locally. For broader digital use the Digital Presence Builder.

Pharmacy Referral Program

Produces a referral-program design — patient and community referral incentives, chronic-patient advocacy and word-of-mouth mechanics — to acquire new patients cost-effectively. Use it to drive referrals. For loyalty use the Loyalty Program tool (P8).

Finance & Unit Economics

Pharmacy P&L Modeller

Builds a monthly P&L for a pharmacy from discrete inputs — sales by category and margin, and each cost line — with gross margin, net profit and break-even. Use it to know real profitability. For margin by category use the Margin Analysis tool.

Pharmacy Break-Even Calculator

Calculates break-even sales for a pharmacy from fixed costs and blended margin, with safety margin vs current. Use it to set targets. For full profit use the Pharmacy P&L Modeller.

Category Margin & Mix Analyzer

Analyses margins across categories for a pharmacy — ethical vs generic vs OTC vs wellness vs surgical — with scheme income and expiry, to steer the mix toward real profit. Use it to optimise the mix. For pricing rules use the DPCO Price Compliance tool (P6).

Pharmacy Working Capital Planner

Calculates the working capital a pharmacy needs — wide drug inventory minus distributor credit plus any receivables — and flags the cash tied up. Use it to size and manage working capital. For financing use the Funding Plan.

Inventory Investment Optimizer

Analyses how to allocate inventory capital across a pharmacy SKU base — balancing availability, turns, margin and expiry — to maximise return on stock investment. Use it to invest in stock wisely. For working-capital sizing use the Working Capital Planner.

Pharmacy Cash-Flow Planner

Produces a cash-flow plan for a pharmacy — setup capex and opening stock, distributor payment cycles, largely-cash retail inflow, and seasonality — to stay liquid. Use it to manage cash. For working-capital sizing use the Working Capital Planner.

Pharmacy Funding & Financing Plan

Produces a funding plan for a pharmacy — capex and opening-stock/working-capital needs, funding routes (self/loan/MUDRA-MSME/franchise), and structuring. Use it to finance setup or expansion. For the bankable numbers use the Business Plan (P1).

Pharmacy Valuation Guide

Produces an indicative valuation of a pharmacy for sale, partnership or investment — earnings multiple, stock at realisable value, licences/location/chronic-base goodwill and adjustments. Use it to price a deal. For the P&L behind it use the Pharmacy P&L Modeller.

Contracts & Commercial

Drug Distributor Supply Agreement

Drafts a distributor/stockist supply agreement with discrete terms — products, pricing/margin/schemes, credit, delivery, returns and genuineness warranty. Use it to formalise supply from a distributor. Fill each term separately.

Pharmacy Franchise Agreement

Drafts (or explains) a pharmacy franchise agreement with discrete terms — brand, fees/royalty, territory, supply, standards, licences and termination. Use it to franchise or to understand a chain offer. Fill each term separately.

Pharmacy Shop Lease Agreement

Drafts a shop lease for a pharmacy with discrete terms — premises, permitted use, rent and escalation, deposit, term, lock-in and licence/fit-out support. Use it to lease premises. Fill each term separately.

Registered Pharmacist Employment Agreement

Drafts an employment agreement for a registered pharmacist with discrete terms — role, registration, presence/hours, salary, responsibilities and termination. Use it to employ your pharmacist genuinely (not name-lending). Fill each term separately.

Institutional Supply Agreement

Drafts a medicine supply agreement to an institution (clinic, hospital, corporate, panel) with discrete terms — supply scope, pricing/discount, credit, delivery and compliance. Use it to formalise institutional supply. Fill each term separately.

Patient / Panel Credit Agreement

Drafts a credit agreement/terms for extending medicine credit to a clinic, corporate panel or account customer — with discrete terms: limit, cycle, documentation, security and default. Use it to formalise credit and reduce bad debt. Fill each term separately.

E-Pharmacy / Online Platform Agreement Review

Reviews and explains an e-pharmacy/online-aggregator platform agreement offered to a pharmacy — commission, order flow, prescription/compliance responsibility, liability and delisting — flagging risky terms. Use it before partnering with an online platform. Paste the agreement and add your concerns.

Online & E-Pharmacy

E-Pharmacy Setup Guide

Produces a setup plan for selling medicines online — own platform vs marketplace, prescription/compliance workflow, logistics/cold chain, and the regulatory reality of e-pharmacy in India. Use it to plan an online channel. For platform contracts use the Online Platform Agreement Review (P11).

E-Pharmacy Compliance Guide

Produces a compliance guide for online medicine sale — prescription verification, pharmacist role, record-keeping, drug-law and IT/data rules, and the regulatory uncertainty. Use it to run an online channel compliantly. For setup use the E-Pharmacy Setup Guide.

Online Order Delivery & Fulfilment Model

Produces a fulfilment and delivery model for online medicine orders — order-to-dispatch workflow, prescription check step, cold chain, delivery logistics and returns. Use it to operationalise online fulfilment. For compliance use the E-Pharmacy Compliance Guide.

E-Pharmacy Marketplace Onboarding

Produces a plan to onboard onto e-pharmacy marketplaces/aggregators — registration, catalogue, order flow, commission and compliance responsibilities. Use it to list on platforms. For the platform contract use the Online Platform Agreement Review (P11).

Teleconsultation & Prescription Tie-Up

Produces a plan to tie up with teleconsultation/doctor services — so patients without a prescription can consult a doctor and get a valid prescription — bridging demand compliantly. Use it to enable compliant prescription fulfilment. For online compliance use the E-Pharmacy Compliance Guide.

Pharmacy Online Technology Platform

Produces a technology plan for an online pharmacy channel — ordering app/site, prescription upload/verification, catalogue/inventory sync, payments, delivery tracking and data security. Use it to build the online tech. For setup use the E-Pharmacy Setup Guide.

Chain & Expansion

Pharmacy Chain Model Designer

Produces a chain-model design for a pharmacy business — company-owned vs franchise, central purchasing/warehouse, systems, branding and unit economics — to scale into a chain. Use it to plan a chain. For franchising specifically use the Franchise Model tool.

Pharmacy Franchise Model Designer

Produces a franchise-model design for a pharmacy brand — format, fee/margin-share economics, central supply, support and standards, and franchisee compliance — to scale asset-light. Use it to franchise. For the agreement use the Pharmacy Franchise Agreement (P11).

New Pharmacy Store Business Case

Produces a business case for a new pharmacy store — location and prescriber demand, investment, projected P&L, payback and risks — with a go/no-go. Use it to evaluate a new store. For chain strategy use the Chain Model tool.

Multi-Store Operations Playbook

Produces a playbook for running multiple pharmacy stores — central purchasing/warehouse, common systems, inventory/expiry control across stores, area management and compliance. Use it to manage a growing chain. For a single new store use the New Store Business Case.

Central Warehouse & Distribution Setup

Produces a plan to set up a central warehouse/distribution for a pharmacy chain — licensing (wholesale/C&F), storage and cold chain, buying power, stock allocation and store supply. Use it to build the central-supply backbone. For chain strategy use the Chain Model tool.

Jan Aushadhi (Generic) Store Setup

Produces a setup guide for a Pradhan Mantri Bhartiya Janaushadhi Pariyojana (PMBJP/Jan Aushadhi) generic store — eligibility, application, support/incentives, product range and economics. Use it to open a government generic store. For the generic strategy use the Generic vs Branded tool (P5).

Pharmacy Business Expansion Strategy

Produces an expansion strategy for a pharmacy business — growth paths (more stores, chain, franchise, online, wholesale, diversification), building the backbone, funding and de-risking. Use it to plan growth. For a chain specifically use the Chain Model tool.

HR & Technology

Pharmacy Hiring Plan

Produces a hiring plan for a pharmacy — roles and sequence, finding registered pharmacists and counter/delivery staff, evaluation, and compensation. Use it to build the team. For the pharmacist contract use the Pharmacist Employment Agreement (P11).

Pharmacy Staff Training Program

Produces a staff training program — product/drug knowledge, dispensing support and compliance basics, service and selling, and register/software discipline — for a capable, compliant team. Use it to train staff. For patient counselling use the Patient Counselling tool (P7).

Pharmacy Software Selection Guide

Recommends pharmacy management software — billing with batch/expiry, inventory, GST, schedule-register support, CRM/refills and reporting — matched to scale. Use it to pick your core software. For inventory tech depth use the Inventory Tech tool.

Pharmacy Inventory Technology & Automation

Produces an inventory-technology plan — barcode/scanning, expiry and reorder automation, analytics and integration — to control a wide pharmacy inventory efficiently. Use it to modernise inventory. For the core software use the Pharmacy Software Selection Guide.

Pharmacy Staff Retention Plan

Produces a staff-retention plan for a pharmacy — retaining scarce registered pharmacists and trained counter staff through pay, conditions, growth and culture. Use it to reduce turnover (especially of pharmacists). For hiring use the Hiring Plan.

Pharmacy Roles & Career Framework

Produces a roles, levels and career-progression framework for a pharmacy/chain — pharmacist, counter, inventory, delivery and management tracks — to structure and retain the team. Use it as you scale. For the day-to-day structure use the Org Structure tool (P1).

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.