

Cargo Damage & Carrier Liability Handler

Transport & Fleet

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Guides handling a cargo loss/damage claim — your liability under the Carriage by Road Act and the LR terms, evidence to collect, insurance claim path, and a response to the claimant — so you neither overpay nor mishandle a genuine claim. Use it when cargo is damaged or lost. For prevention use the Trucking Dispatch & POD SOP.

Purpose of this tool & output

Handle a cargo loss or damage claim correctly

How the output is used

Use it to handle a cargo loss or damage claim correctly — a cargo damage and carrier liability handler across evidence, limits and settlement.

Important cautions

Liability depends on facts, LR terms and law; consult a lawyer/insurer for large claims.

Companion documents

- Consignment Note / LR (Bilty) Builder
- E-Way Bill Compliance Guide
- Freight Rate Calculator
- Load Matching & Return-Load Plan
- Goods Transport Rate Contract
- Trucking Dispatch & POD SOP

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.