

Breakdown & Roadside Assistance SOP

Transport & Fleet

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Writes a breakdown and roadside assistance SOP — reporting, safety, diagnosis, help dispatch, load protection, customer communication and escalation — so a breakdown is handled fast and safely. Use it to cut downtime. For preventing them use the Preventive Maintenance Schedule.

Purpose of this tool & output

A clear playbook for when a vehicle breaks down

How the output is used

Use it as a clear playbook for when a vehicle breaks down — a breakdown and roadside assistance SOP that minimises downtime and risk.

Important cautions

Safety of people first; adapt contacts and tie-ups to your routes.

Companion documents

- Preventive Maintenance Schedule
- In-House Workshop Setup Guide
- Tyre Management & Costing Plan
- Workshop / AMC Vendor Agreement
- Spare Parts Inventory Plan
- Vehicle Maintenance Log Designer

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.