

Broadband Subscriber Agreement

Telecom, ISP & Cable

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Draft a broadband subscriber agreement / terms of service — service and plan, charges and billing, CPE and installation, acceptable use and FUP, suspension, liability and grievance redressal — clear and TRAI-consistent. Fill in the terms below.

Purpose of this tool & output

Clear terms for your broadband customers

How the output is used

Use the draft to give broadband customers clear terms on service, speed, billing and disconnection; have a lawyer review.

Who receives it

The ISP (you) and the broadband subscriber — the ISP issues the terms; the subscriber accepts them on activation.

Fees & charges

No government fee; stamp duty is generally not required for standard consumer terms.

Who should vet it

A lawyer to align the terms with TRAI consumer regulations.

Important cautions

AI-generated draft; have it legally reviewed.

Companion documents

- Interconnect / Peering Agreement
- Right of Way / Wayleave Agreement
- Equipment Supply Agreement
- Network EPC / Turnkey Contract
- Bandwidth / IP Transit Agreement
- Telecom Mutual NDA

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.

