

Customer KYC / CAF SOP

Telecom, ISP & Cable

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Get a customer KYC / Customer Application Form (CAF) SOP aligned to DoT customer-acquisition norms — document capture, verification, record retention, and audit-ready controls — for SIM, broadband or DTH activation. Fill in your context below.

Purpose of this tool & output

Compliant customer acquisition and KYC

How the output is used

Use the SOP to acquire customers compliantly — the Customer Acquisition Form, DoT KYC norms and record-keeping.

Important cautions

AI-generated SOP; align to current DoT KYC instructions.

Companion documents

- Telecom Licence Selector
- ISP / UL-VNO Licence Application Guide
- Unified Licence Authorisation Guide
- Right of Way (RoW) Application Kit
- Licence Fee & AGR Compliance Guide
- TRAI / DoT Compliance Calendar

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.