

Cable Subscriber Agreement

Telecom, ISP & Cable

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Draft a cable/broadband subscriber agreement — services and package, charges and billing cycle, STB/CPE ownership, installation and deactivation, and grievance redressal — clear and consistent with TRAI subscriber norms. Fill in the terms below.

Purpose of this tool & output

A clear subscriber terms document

How the output is used

Use the draft to give cable subscribers clear terms on service, charges and disconnection; have a lawyer review before use.

Who receives it

The cable operator (you) and the subscriber — the operator issues the terms; the subscriber accepts them on connection.

Fees & charges

No government fee; stamp duty is generally not required for a standard subscriber terms document.

Who should vet it

A lawyer to align the terms with TRAI consumer regulations and the DAS framework.

Important cautions

AI-generated draft; have it legally reviewed.

Companion documents

- Cable TV (LCO) Business Setup Guide
- MSO Registration & Compliance Guide
- DAS Compliance Guide
- Channel Packaging & NCF Planner
- LCO-MSO Interconnect Agreement
- Cable Billing & Collection SOP

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and

processes vary by state and change over time — confirm with your state authority.