

Customer Review Response Helper

India SMB

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Crafts a professional public reply to a customer review — good or bad — that acknowledges, makes it right and wins trust, plus how to handle unfair or fake reviews. Use this per review; for reply templates to common enquiries use the WhatsApp/Social Auto-Reply Templates.

Purpose of this tool & output

Reply to good and bad reviews in a way that wins trust

How the output is used

Use the helper to reply to good and bad reviews in a way that wins trust and defuses complaints.

Important cautions

Never share private customer details in public replies.

Companion documents

- WhatsApp Business Setup Guide
- Google Business Profile Setup Guide
- Product Catalogue / Menu Builder
- WhatsApp/Social Auto-Reply Templates

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.