

MSME Samadhaan Complaint Guide

India SMB

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Explains MSME Samadhaan — the free government portal for delayed-payment recovery under the MSMED Act — covering your eligibility, interest entitlement, the filing steps and documents, and what to expect. Use this to recover a long-overdue B2B payment; for softer reminders first use the Payment Reminder Sequence.

Purpose of this tool & output

Recover delayed payments free via the government MSME Samadhaan portal

How the output is used

Use the guide to recover delayed payments free by filing a complaint on the government MSME Samadhaan portal, with interest.

Who receives it

The Micro & Small Enterprise Facilitation Council (MSEFC), via the MSME Samadhaan portal.

How to submit / file it

File online at samadhaan.msme.gov.in with the Udyam number, invoices and PO; the buyer is called for conciliation/arbitration.

Who should vet it

A CA or lawyer, for the interest computation and the case documents.

Important cautions

Both parties must be as described; verify current portal process.

Companion documents

- Customer Non-Payment Letter
- Payment Reminder Sequence
- Settlement Offer Letter

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.