

Client / Occupant Feedback Survey

Security & Facility Management

Document type: Plan / SOP / strategy / guide · Generated 14 Oct 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Generate a feedback survey for a security/FM client or building occupants — questions on security, cleanliness, responsiveness, staff behaviour and overall satisfaction/NPS — to measure and improve service. Describe the context below.

Purpose of this tool & output

Measure satisfaction and act on it

How the output is used

Use it to measure satisfaction and act on it — a client and occupant feedback survey that surfaces issues early.

Important cautions

AI-generated survey; keep it short to maximise responses.

Companion documents

- Client Onboarding / Mobilisation Plan
- Client Service Review SOP
- Complaint Management SOP
- QHSE Plan
- SLA Monitoring & MIS Framework
- Contract Retention Plan

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.