

Teleconsultation & Prescription Tie-Up

Pharmacy & Chemist Retail

Document type: Plan / SOP / strategy / guide · Generated 14 Oct 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Produces a plan to tie up with teleconsultation/doctor services — so patients without a prescription can consult a doctor and get a valid prescription — bridging demand compliantly. Use it to enable compliant prescription fulfilment. For online compliance use the E-Pharmacy Compliance Guide.

Purpose of this tool & output

Add doctor teleconsult to serve patients

How the output is used

Use it to add doctor teleconsult to serve patients — a teleconsultation and prescription tie-up that keeps dispensing legal.

Important cautions

A teleconsultation tie-up must be a genuine, doctor-led consultation under the Telemedicine Practice Guidelines that produces a valid prescription — the pharmacy does not prescribe, and a sham consult to justify a drug sale is illegal and unethical. The doctor prescribes; the pharmacist verifies and dispenses. Confirm telemedicine and e-prescription rules; this is general guidance.

Companion documents

- E-Pharmacy Setup Guide
- E-Pharmacy Compliance Guide
- Online Order Delivery & Fulfilment Model
- E-Pharmacy Marketplace Onboarding
- Pharmacy Online Technology Platform

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.