

Pharmacist Clinical Role & Services Guide

Pharmacy & Chemist Retail

Document type: Plan / SOP / strategy / guide · Generated 29 Aug 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Produces a plan to leverage the pharmacist for clinical value-added services — counselling, medication review, health screening and adherence — within scope, differentiating from chains/online. Use it to build clinical service value. For counselling specifically use the Patient Counselling tool.

Purpose of this tool & output

Use the pharmacist to add clinical value

How the output is used

Use it to use the pharmacist to add clinical value — a guide to pharmacist-led services that build trust and repeat visits.

Important cautions

Pharmacists add value through counselling, medication review, adherence support and basic health screening — but must stay within scope: they dispense and advise, they do NOT diagnose or prescribe, and must refer patients to doctors for diagnosis/treatment decisions. These services build trust and differentiation. Confirm the scope of permitted services locally.

Companion documents

- Patient Counselling Guide
- Medication Adherence Program
- Drug Interaction & Safety Review
- In-Pharmacy Health Services Setup
- Immunisation & Vaccine Service Support

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.