

Patient Counselling Guide

Pharmacy & Chemist Retail

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Produces a patient-counselling framework — what to explain about each medication (how/when to take, storage, side effects, adherence, interactions) and how to counsel effectively within scope. Use it to counsel patients well. For adherence programs use the Medication Adherence tool.

Purpose of this tool & output

Counsel patients on their medicines

How the output is used

Use it to counsel patients on their medicines — a counselling guide on dosage, timing, interactions and adherence.

Important cautions

Counsel patients clearly on how/when to take, store, side effects and interactions — tailored to the patient (simple/local language, device demonstration) — to improve adherence and outcomes. Stay within scope: reinforce the doctor instructions and refer questions needing diagnosis/therapy change to the doctor. This is a counselling framework, not clinical advice.

Companion documents

- Pharmacist Clinical Role & Services Guide
- Medication Adherence Program
- Drug Interaction & Safety Review
- In-Pharmacy Health Services Setup
- Immunisation & Vaccine Service Support

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.