

E-Pharmacy Compliance Guide

Pharmacy & Chemist Retail

Document type: Plan / SOP / strategy / guide · Generated 28 Aug 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Produces a compliance guide for online medicine sale — prescription verification, pharmacist role, record-keeping, drug-law and IT/data rules, and the regulatory uncertainty. Use it to run an online channel compliantly. For setup use the E-Pharmacy Setup Guide.

Purpose of this tool & output

Sell medicines online within the law

How the output is used

Use it to sell medicines online within the law — the prescription, records, licence and data rules an online pharmacy must follow.

Important cautions

All drug-law obligations apply to online sale — a registered pharmacist must verify a valid prescription before dispensing/dispatching prescription drugs, records apply, and certain drugs should not be sold online. Protect sensitive health data (DPDP). The e-pharmacy regulatory position is evolving/uncertain — take specialist legal advice. This is general guidance, not legal advice.

Companion documents

- E-Pharmacy Setup Guide
- Online Order Delivery & Fulfilment Model
- E-Pharmacy Marketplace Onboarding
- Teleconsultation & Prescription Tie-Up
- Pharmacy Online Technology Platform

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.