

Consumer Protection E-Commerce Rules Guide

Retail & E-Commerce

Document type: Plan / SOP / strategy / guide · Generated 27 Aug 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Comply with Indias online-selling consumer rules — mandatory disclosures, grievance redressal, prohibited practices, return and cancellation rights and a checklist of what to add to your website. Fill in your details below.

Purpose of this tool & output

Comply with India online-selling consumer rules

How the output is used

Use the guide to comply with the Consumer Protection (E-Commerce) Rules — disclosures, grievance and fair practices.

Important cautions

AI-generated guide; have your policies legally reviewed for compliance.

Companion documents

- Retail Licence Finder
- Shops & Establishment Registration Guide
- E-Commerce GST & TCS Guide
- Legal Metrology Compliance Guide
- FSSAI Licence Guide (Food Retail)
- Product Labelling Compliance Checker

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.