

# Refund / Cancellation Policy Generator

Legal

Document type: Plan / SOP / strategy / guide · Generated 28 Aug 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

## Background

Draft a refund and cancellation policy compliant with the Consumer Protection (E-Commerce) Rules 2020 — cancellation terms, non-refundable items and refund timelines. Fill in the details below.

## Purpose of this tool & output

Draft e-commerce refund and cancellation terms

## How the output is used

Use it to publish clear refund rules — an e-commerce refund and cancellation policy covering eligibility, window and process.

## Important cautions

AI-generated draft; must match your actual practice and marketplace rules.

## Companion documents

- Terms of Service
- Shipping / Delivery Policy Generator
- Acceptable Use Policy
- Community Guidelines Generator
- Disclaimer Generator
- EULA Generator

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.