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Severity Classification Matrix

IT & Tech Compliance

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Builds an incident severity classification matrix — SEV levels with criteria, response time, escalation and comms — for consistent triage, with examples. Use this to triage incidents; for the response steps use the Incident Response Plan.

Purpose of this tool & output

Triage incidents consistently

How the output is used

Use the matrix to triage incidents consistently by severity so response and escalation match the impact.

Important cautions

AI-generated matrix; adapt thresholds to your SLAs.

Companion documents

- Incident Response Plan
- Breach Notification Drafter
- Post-Incident / RCA Report
- Incident Runbook (per threat)

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.