

TPA Escalation Letter

Insurance

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Drafts an escalation letter from an unhelpful TPA to the insurer's grievance cell / IRDAI IGMS, with the escalation path and documents. Use it when a TPA is delaying or ignoring you. To go to the Ombudsman, use the IRDAI Ombudsman Complaint Builder.

Purpose of this tool & output

Escalate beyond an unhelpful TPA

How the output is used

Send the drafted letter to escalate beyond an unhelpful TPA to the insurer and grievance cell.

Who receives it

The insurer (above the TPA) and its grievance cell.

How to submit / file it

Send with the case history and TPA correspondence; keep records for a possible Ombudsman step.

Who should vet it

An insurance advisor, to frame the escalation.

Important cautions

AI-generated draft; keep records of all communication.

Companion documents

- Claim Denial Appeal Letter
- Mediclaim Rejection Analyzer
- Pre-Authorization Denial Appeal
- IRDAI Ombudsman Complaint Builder
- Claim Documentation Checklist
- Reimbursement Claim Builder

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.

