

VIP Guest Handling Playbook

Hospitality & Travel

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Give VIPs and repeat guests a special touch — VIP identification, moment-by-moment touches from pre-arrival to departure, a preferences approach and privacy and discretion guidance. Fill in the details below.

Purpose of this tool & output

Give VIPs and repeat guests a special touch

How the output is used

Use the playbook to give VIPs and repeat guests a special, personalised touch.

Important cautions

AI-generated playbook; store preferences with consent.

Companion documents

- Guest Complaint Response Templates
- Guest Review Response Writer
- Guest Satisfaction Survey Builder
- Guest Feedback Analysis
- Service Recovery Playbook
- Guest Communication Templates

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.