

Visit Charge & Diagnosis Fee Policy

Home & Repair Services

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Builds a visit-charge/diagnosis-fee policy — when to charge a visit fee, how much, adjusting it against the job if approved, and communicating it upfront — so technician time is not wasted on free visits and no-jobs, while staying fair to customers. Use it to stop free-visit losses. For pricing use the Service Pricing Model.

Purpose of this tool & output

Charge fairly for showing up and diagnosing

How the output is used

Use it as a visit-charge and diagnosis-fee policy — clear rules on when a visit or diagnosis is charged, applied consistently.

Who receives it

It is a business policy owned by the operator, applied to every customer and disclosed at booking so there are no surprises.

Important cautions

Communicate any visit/diagnosis charge upfront at booking, and adjust it against the job if approved; free visits that end in no-job silently waste your most expensive resource — technician time.

Companion documents

- Service Catalog & Menu Planner
- Service Pricing Model
- Service Package & Bundle Design
- AMC / Subscription Plan Design
- Job Quotation & Estimate Builder
- Transparent Rate Card Builder

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.