

Organisation & Roles Planner

Home & Repair Services

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Designs the organisation for a home-services business — technicians/team-leads, dispatch/coordination, quality, customer support, and accounts — with roles and ratios as you scale. Use it to structure the team. For hiring use the Technician Hiring & Verification Kit.

Purpose of this tool & output

Design roles as you scale beyond doing it yourself

How the output is used

Use it to design roles as you scale beyond doing it yourself — an organisation and roles plan for ops, dispatch, quality and accounts.

Important cautions

A dedicated dispatcher/coordinator is the first hire that frees the owner and lifts technician productivity; add quality supervision as you scale to protect the brand.

Companion documents

- Home Services Business Setup Guide
- Home Services Business Plan
- Business Model Selector
- Service Area & Expansion Plan
- Service Line Feasibility Study
- Home Services Brand Positioning

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.