

Operations MIS Dashboard

Home & Repair Services

Document type: Plan / SOP / strategy / guide · Generated 13 Oct 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Designs an operations MIS dashboard — jobs/day and per technician, first-visit completion, ratings, revenue and margin, repeat/AMC, complaints and callbacks, and CAC — so the owner sees the whole business and manages by data. Use it to build reporting. For per-technician economics use the Technician Unit Economics tool.

Purpose of this tool & output

Run the business on the numbers that matter

How the output is used

Use it to run the business on the numbers that matter — an operations MIS dashboard of bookings, TAT, ratings, technician and margin.

Important cautions

Watch jobs-per-technician (utilisation), first-visit completion, ratings and callback rate most closely — these drive both economics and trust. A few decisive metrics reviewed weekly beat many ignored ones.

Companion documents

- Booking App / Software Selection
- Digital Operations & Automation
- Scaling & Multi-City Strategy
- Growth & Diversification Strategy
- Own Platform vs Aggregator Decision

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.