

Dispatch & Job Assignment System

Home & Repair Services

Document type: Plan / SOP / strategy / guide · Generated 27 Aug 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Designs a dispatch and job-assignment system — matching jobs to technicians by skill, location and availability, balancing load, real-time reassignment, and communication — so jobs are assigned efficiently and technicians stay productive. Use it to run dispatch. For scheduling use the Scheduling & Slot Management tool.

Purpose of this tool & output

Assign the right technician to the right job

How the output is used

Use it to assign the right technician to the right job — a dispatch and job-assignment system by skill, location and load.

Important cautions

Assign by proximity and skill to cut travel and rework; a good dispatcher (or dispatch app) is the difference between technicians doing 4 vs 6 jobs a day.

Companion documents

- Booking & Enquiry Management System
- Scheduling & Slot Management
- Route & Travel Optimization
- Job Tracking & Status Communication
- No-Show & Cancellation Management

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