

Customer Data Privacy (DPDP)

Home & Repair Services

Document type: Plan / SOP / strategy / guide · Generated 27 Aug 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Explains data-privacy obligations (DPDP Act) for a home-services business handling customer addresses, phone numbers and access details — consent, secure storage, limiting technician access, and safe handling — so sensitive home/access data is protected (a real safety issue too). Use it to set data practices. For the trust protocol use the Background Verification & Trust Protocol.

Purpose of this tool & output

Handle customer addresses and data safely

How the output is used

Use it to handle customer addresses and data safely — a customer data-privacy (DPDP) approach for a service business that visits homes.

Important cautions

Customer home addresses and access details are both privacy- and physically-safety-sensitive; store securely, share only what a technician needs for the job, control gig-partner access, and take consent. DPDP is evolving — confirm current obligations.

Companion documents

- Registrations & Licences Guide
- GST Compliance for Services
- Trade-Specific Licences Guide
- Labour & Statutory Compliance
- Safety, Insurance & Liability
- Consumer Protection & Service Terms

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.