

Booking App / Software Selection

Home & Repair Services

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Guides selecting field-service/booking software — must-have features (booking, dispatch/tracking, technician app, invoicing, CRM/AMC, feedback), build-vs-buy, and cost/adoption — so you digitise operations without overbuilding. Use it before choosing software. For automation use the Digital Operations & Automation tool.

Purpose of this tool & output

Pick the software to run bookings and field ops

How the output is used

Use it to pick the software to run bookings and field ops — an app or software selection matched to your model and scale.

Important cautions

Buy off-the-shelf field-service software before building custom; prioritise dispatch/tracking and technician-app adoption. Secure customer address data. An app technicians will not use wastes money.

Companion documents

- Digital Operations & Automation
- Scaling & Multi-City Strategy
- Operations MIS Dashboard
- Growth & Diversification Strategy
- Own Platform vs Aggregator Decision

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.