

Cyber-Crime & Financial-Fraud Complaint + Chargeback Pack

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Assembles a strong cyber-crime or online-financial-fraud complaint — a structured evidence dossier (transaction trail, screenshots, communications), the National Cyber Crime Reporting Portal and 1930-helpline complaint content, and the bank and NPCI dispute/chargeback and escalation follow-up — to maximise the chance of a freeze and recovery. Reporting fast matters: the first hours after a fraud are the best chance to freeze the money.

Purpose of this tool & output

Assemble a cyber-crime / online-financial-fraud complaint — evidence dossier, NCRP / 1930 complaint and bank/NPCI chargeback follow-up

How the output is used

Use the evidence dossier and the drafted complaint to report immediately on cybercrime.gov.in and the 1930 helpline, raise the bank and NPCI dispute and chargeback, and escalate up the ladder if the money is not frozen or returned.

Who receives it

The National Cyber Crime Reporting Portal and the 1930 helpline; your bank and the NPCI or beneficiary bank; and the RBI banking ombudsman on escalation.

How to submit / file it

Lodge the complaint on cybercrime.gov.in and call 1930 as fast as possible, submit the bank dispute and chargeback with the transaction trail and evidence, and file the ombudsman escalation if unresolved.

Who should vet it

A cyber-law lawyer for a large loss or a contested chargeback; a straightforward fraud report needs speed more than a professional.

Important cautions

The first hours are the best chance to freeze the money, so report immediately; the RBI limited-liability rules protect a customer who reports promptly. This is assistance, not legal advice.

Companion documents

No related documents are listed on the portal for this tool.

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.

