

Restaurant Technology Roadmap

Food Service, Restaurants & Cloud Kitchens

Document type: Plan / SOP / strategy / guide · Generated 15 Oct 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Produces a technology roadmap for a food business — POS, aggregator/ordering, own-ordering/website, inventory, CRM/loyalty, marketing and analytics — prioritised by value and scale. Use it to plan tech adoption. For POS specifically use the POS Selection tool.

Purpose of this tool & output

Build the right tech for your food business

How the output is used

Use the roadmap to build the right tech for your food business.

Important cautions

Prioritise tech by ROI and scale — a small outlet needs POS + Google Business Profile; a chain needs central systems, own-ordering and analytics. Building an own-ordering/direct channel and owning customer data are the strategic priorities to reduce aggregator dependence. Do not buy tech staff will not use.

Companion documents

- Restaurant POS & Tech Selection
- Restaurant Data & Analytics Guide
- Food Business Diversification Advisor
- Catering & Events Service Builder
- Packaged Food Product Line Builder

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.