

Service Centre Economics

Consumer Electronics & Appliances

Document type: Financial model / analysis · Generated 15 Oct 2026

This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Computes service-centre economics from discrete inputs — jobs/day, revenue per job (labour+parts+AMC), technician cost, parts cost and overhead — to profit, so you know if service is a profit line and how to improve it. Use it to evaluate the service centre. For the overall P&L use the Store P&L Modeller.

Purpose of this tool & output

Is the service centre making money?

How the output is used

Use it to answer whether the service centre is making money — the service-centre economics with parts, labour, warranty recovery and overhead.

Who should vet it

Your accountant, to confirm the parts, labour and warranty-recovery numbers in the service economics.

Important cautions

Service should be profitable standalone (labour+parts+AMC+warranty payouts) AND has strategic value (retention, footfall, trust) beyond direct profit; if it is loss-making, fix pricing/productivity rather than closing it — it is a moat against online.

Companion documents

- Store P&L Modeller
- Working Capital Planner
- Break-Even Analysis
- Inventory Turns & GMROI
- Cash Flow Management
- Deal / Basket Economics

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.