

Service Advisor Training

Automotive & Mobility

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This guide explains what the tool produces, how to use the output, and what to watch for. The actual output (draft/report) is generated on the tool page.

Background

Get a service advisor training program — modules across reception and rapport, diagnosis translation, estimation and approval, upsell and advisory, delivery and follow-up, and complaint handling, with the skills to build and an assessment. Fill in your details below.

Purpose of this tool & output

Advisors who sell service and delight customers

How the output is used

Use the program to build service advisors who sell service and delight customers ethically.

Important cautions

AI-generated program; adapt to your workshop.

Companion documents

- Automotive Hiring Kit
- Technician Training Program
- Sales Incentive Scheme Designer
- Staff Roster Planner
- Staff Conduct & Grooming SOP
- Attendance & Leave Policy

This is AI-assisted guidance. Verify with a qualified professional before any binding decision. Fees, authorities and processes vary by state and change over time — confirm with your state authority.